



## NIGHT TIME

If a child in your care, aged up to 16, is sick or injured between 8.00pm\* and 8.00am, you should take them to the specialist children's A&E unit at the Lister hospital in Stevenage, which is open 24/7; alternatively you can go to a similar service at another nearby hospital, which may be closer. The children's A&E department at the QEII hospital in Welwyn Garden City will be closed between these times.



\*GPs can refer directly in to the QEII's children's assessment unit up until 6.30pm



## Important changes to the Trust's children's overnight A&E services—from 28th February 2011



## DAY TIME

Between 8.00am and 8.00pm every day the children's emergency services at the QEII and Lister will both be open as usual.



## Important contact numbers...

For all emergencies - 999

NHS Direct, for health advice over the phone - 0845 4647

Herts Urgent Care, (out-of-hours GP service) - 03000 333333

NHS Direct website - [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

Hertford urgent care centre (8.00am to 8.00pm daily) - [www.hertfordurgentcarecentre.nhs.uk](http://www.hertfordurgentcarecentre.nhs.uk)